

## Louisiana Center for Eyes, LLC.

### Eyeglasses Agreement

We are pleased to provide Eyeglasses for our patient. If worn correctly, eyeglasses can help you reach maximal vision potential excellent alternative to glasses. We have a wide selection of frames, lens type and add-ons such as Transition, Anti-reflective, Polarized, and UV coatings

#### General Office Policy

- All services shall be paid at the time of service
- 50% down is required on all materials for an order to be placed.
- The remaining balance for materials is required at the time of pick-up
- Any changes or adaptation issues regarding the doctor's exam must be addressed within 30 days of the original exam. Appointments requested with the doctor after 30 days will involve an office visit charge

#### Glasses Policy

- Frame sales are FINAL, NO EXCHANGES OR REFUNDS
- Lens are custom made and otherwise non-refundable. If necessary, one prescription change must be completed within 30 days of the eyewear pickup date.
- Insurance benefits will not be refunded or reversed. Lens downgrades will not be refunded. In the event of a lens upgrade, you will only be charged the additional difference within your 30 day lens guarantee.
- If glasses have not been picked up within 60 days after being ordered, the frames will be restocked. However, the lens will still be your financial responsibility.
- Any prescriptions not written by Louisiana Center For eyes has no warranty it.

#### Frames & Lens Policy

- **Frame Warranties:** All prescription frames are warranted for one year from the purchase date against manufacturer's defects. Manufacturer's defects, DO NOT include misuse causing frame damage, scratching or tarnish, pet damage, destruction or damage by vehicles, stepping or sitting on frame, bending or twisting of frame, or any other damage not considered manufacturer's flaw.
- **Non Adapt: Progressive lenses** are warranted for non-adapt for a period of 30 days from the original date of dispensing. If patient is unable to adapt to a progressive lenses, we offer a pair of non-progressive lenses (i.e.: Single Vision, Bifocal or Trifocal) at no charge.

## **Progressive Lens**

Progressive Lens have an adaptive period it generally takes 1-2 weeks to be comfortable with your progressive lens. You will ALWAYS have peripheral distortion out of a progressive lens. If you glance to the very far right or left, you may notice your vision is slightly wavy. You will notice this wavy vision in your periphery at first when you move your head side to side, but after a short time you will not be aware of it All of this is completely natural, and will diminish within a short period of time as you adapt to your new progressives.

### **Tips for Adapting to your lenses:**

- **You should wear your new progressive lenses daily from the very beginning. Avoid switched back and forth between the new and old glasses**
- **Lens positioning at the bridge of your nose is important. Maintaining the same position to get the maximum benefit of the progressive bifocal.**
- **If you experience any peripheral blur, you can usually eliminate the problem by making slight head movements to look more directly at objects – point your nose at what you want to look at.**
- **The reading area (also called the “add”) gives you sharp vision only at a specific distance from your eyes. You may have to move an object closer or further from yourself to see it clearly through the add. If you are struggling to find the reading zone, re-orient yourself by looking straight ahead then look down to read again.**
- **Take care when driving - do not use new progressives if you are not confident in the early days.**

**If you are having a slow time adjusting to your lenses, please come in to have them re-adjusted and checked. We are happy to modify the lens design to suit your needs. As with all of our prescription lenses, we have 90 days to make any changes to your lenses at no charge.**

**Enjoy your new glasses!**

Our difference is **SERVICE, QUALITY, ACCURACY, and EXPERIENCE**. We always take the time to adjust each patient’s frame carefully and skillfully. We thoroughly check each job that arrives from the lab.

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Signature of Patient, Guardian or Parent (if a minor)

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Date