

# PATIENT FINANCIAL RESPONSIBILITY POLICY

## Louisiana Center For Eyes, LLC

**Patient Name:** \_\_\_\_\_

**DOB:** \_\_\_\_\_

Payment for Services Rendered PLEASE BE AWARE THAT PAYMENT IS DUE AT CHECK-IN. Any charges for un-insured patients, any copayments, deductibles, co-insurance amounts or non-covered services are to be paid in full. If this is a scheduled visit and you are unable to meet your financial obligation, our staff can assist you in rescheduling the appointment. We accept cash, and the following credit cards: American Express, Discover, MasterCard and Visa. \_\_\_\_\_ **Patient initials** \_\_\_\_\_ **Date**

Vision Plans Routine examinations are covered by a vision plan, like VSP, Eyemed, Always, etc.. Those benefits are used to provide a Routine examination to measure and prescribe glasses and/or contact lenses for non-symptomatic patients.

Medical vs. Routine during a routine examination the doctor may determine that a medical condition exists that requires additional testing or treatment. You will be advised that the medical treatment is necessary and that your visit will be converted from a routine vision examination to a medical examination and treatment. If you elect to proceed with the medical visit, you will be responsible for any copayments, deductibles, or refraction fees. Payment of these amounts will be due at check-in. \_\_\_\_\_ **Patient initials** \_\_\_\_\_ **Date**

**Insurance It is important for you to be an informed consumer who understands the specifications of your insurance policy (both medical and vision if applicable). Your Health/Vision policy is a contract between you and your insurance company or employer. In order for us to file claims with your insurance company, you must provide us with a current insurance card or vision plan information. If you do not have a current insurance card or the information necessary to file a claim, you will be responsible for full payment at the time of service.**

Guarantor Any guarantor over the age of 18 will be held responsible for all charges incurred. If another party is responsible for your account, you must pay the balance of any deductible, copayment, co-insurance or materials (glasses or contact lenses) in full and negotiate repayment with them outside of the office.

HIPAA The Health Insurance Portability and Accountability Act and the subsequent privacy and security rules require that patients have access to a copy of our HIPAA policy for review. If you have not read our policy, please ask the front desk to provide you with a copy or you can find it on our website. A HIPAA form must be completed by each guarantor and for patients under age 18, by a parent or guardian, indicating who our staff can speak with regarding medical treatment or financial information.

### **Deductibles, Co-insurance and Non-covered**

#### **A deductible**

Is an amount that you must reach prior to the insurance company paying benefits. Our insurance department verifies benefits and determines what portion of the deductible is met prior to your visit. If you have not met the deductible, your service would be paid in full at check-in, based on the fee schedule for your plan, and your charges will be filed with your insurance to apply toward the deductible.

**Co-insurance** is the percentage of a service that is your responsibility to pay once the deductible has been met. Those amounts vary based on whether the provider is “in network” or “out of network”.

**Non-covered services**

Are services provided that are not covered by your health or vision plan for whatever reason. It may be a specific exclusion for cosmetic services, such as Mibo flo Treatment, for a non-medical condition, or it may be testing related to a routine diagnosis that is not covered by your medical benefits.

**High Deductible Plans**

If you cannot provide proof via an explanation of benefits from your insurance company that you have met your deductible for medical services, **you will be asked to pay in full for all services rendered. Payments for surgical services are collected prior to the surgery for professional fees.**

**Medicare**

Medicare provides services to patients for medical conditions only. Those services are not limited if they are medically necessary. Medical conditions may include cataracts, glaucoma, diabetes, dry eyes, retinal issues, and visits after cataract surgery or other eye surgery as well as many other diseases and conditions. Medicare does not cover refractions (a refraction is the examination used to determine your prescription for glasses or contacts) If you elect to have a refraction done during a medical visit, or if one is required to determine your need for cataract surgery, you will be required to pay the fee for the refraction. All other tests as well as the examination will be billed to Medicare. If you do not have a supplement to your Medicare you will be required to pay all charges up to the deductible amount and the 20% co-insurance at check-in. If you have met your Part B Deductible, please bring a copy of your Medicare Explanation of Benefits with you to your visit. We will collect only the co-insurance amount in these cases. If your Medicare Supplement has a copayment or does not pick up the Part B deductible, you will be asked to pay these charges at check-out as well.

**Billing/Collections**

**If for some reason the amount collected at check-in is less than the amount you should have paid, any amount due will be reflected on our monthly statement. Payment is expected when the statement is received. Patients who ignore statements, or our attempts to collect past due amounts may have their ability to schedule appointments hindered, may be dismissed from the practice or may be turned to a collection service for further action. Patients who are dismissed from the practice will be notified in writing and will be given 30 days to find alternative vision care. Appointments for emergency visits will be allowed during the 30 days but payment of an emergency visit will be collected at check-in with any additional amounts due collected at check-in.**

Printed Name of Patient: \_\_\_\_\_

Signature of Patient or Legal Guardian \_\_\_\_\_ Date: \_\_\_\_\_

I understand that my medical insurance does not generally cover the \$30.00 fee for a refraction necessary to obtain an updated glasses prescription and am aware that I will be responsible for this amount at check-in. \_\_\_\_\_ (Please initial) Date: \_\_\_\_\_

I am aware that I am scheduled for a routine examination and, am aware that should my visit today be determined to be medical, I will be responsible for any copayment, deductible and co-insurance amounts PLUS the \$30.00 refraction fee. \_\_\_\_\_ (Please initial) Date: \_\_\_\_\_

**Patient Registration Form**

Patient Name: \_\_\_\_\_ Social Security Number: \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

Date Of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Sex: Male/Female (Circle One)

Married/Single/Divorced/Widow

Address: \_\_\_\_\_

(Street)

(City, State, Zip)

Cell Phone:(\_\_\_\_)\_\_\_\_-\_\_\_\_ Alternate Number:(\_\_\_\_)\_\_\_\_-\_\_\_\_ Email: \_\_\_\_\_

Primary care Physician: \_\_\_\_\_

Pharmacy: \_\_\_\_\_

Primary Care Physician: \_\_\_\_\_ Pharmacy: \_\_\_\_\_ Location \_\_\_\_\_  
Emergency Contact: \_\_\_\_\_ Phone Number: (\_\_\_\_) \_\_\_\_ - \_\_\_\_\_

### **Insurance Information**

Vision Plan Name: \_\_\_\_\_ Member ID Number: \_\_\_\_\_  
Medical Insurance Plan: \_\_\_\_\_ Member ID Number: \_\_\_\_\_  
Medical Insurance Plan: \_\_\_\_\_ Member ID Number: \_\_\_\_\_

### **Eye History**

Date of Last Eye Exam: \_\_\_\_\_ Currently Wear: **(circle one)** Glasses/Contacts

Is patient interested in being fitted for Contacts: (circle one) Yes/No

How did you hear about Louisiana Center For Eyes, LLC: \_\_\_\_\_

**Have you or a family member experienced or been treated for, any of the following? Circle all that apply**

**Are you currently experiencing or have experienced any of the following? Check all that apply:**

|                      |     |    |        |       |                |       |                      |
|----------------------|-----|----|--------|-------|----------------|-------|----------------------|
| Cataracts            | Yes | No | Family | _____ | Blurry Vision  | _____ | Sandy Gritty Feeling |
| Crossed Eye          | Yes | No | Family | _____ | Burning        | _____ | Dryness              |
| Glaucoma             | Yes | No | Family | _____ | Discharge      | _____ | Glare Day Or Night   |
| Lasik or RK          | Yes | No | Family | _____ | Excess Tearing | _____ | Eye pain             |
| Lazy Eye             | Yes | No | Family | _____ | Floaters       | _____ | Halos                |
| Macular Degeneration | Yes | No | Family | _____ | Headaches      | _____ | Itching              |
| Retinal Detachment   | Yes | No | Family | _____ | Light Flashes  | _____ | Light Sensitivity    |

Do you smoke: (circle one): Yes/No How many packs a day: \_\_\_\_\_ \_\_\_\_\_ Eye Infection

I certify that I am (or my dependent) have insurance coverage as stated above and agree to have insurance payments made directly to Louisiana Center For Eyes, LLC to applied to my account for services rendered. I fully understand that I am financially responsible for charges incurred in the event that my insurance denies payment. I am aware there may additional collection and/or attorney's fees if my account is referred for collection. For patients covered by Medicare the patient will be responsible for 20% of the Medicare allowable charges, plus any Deductibles, Coinsurance and uncovered charges that apply.

Patient Signature: \_\_\_\_\_

Date: \_\_\_\_\_

### **Medical History**

Have you or a family member experienced or been treated for, any of the following? (Circle all that apply)

|                             |     |    |        |                 |     |    |
|-----------------------------|-----|----|--------|-----------------|-----|----|
| AIDS/HIV                    | Yes | No | Family | Allergies       | Yes | No |
| Family                      |     |    |        |                 |     |    |
| Arthritis                   | Yes | No | Family | Asthma          | Yes | No |
| Family                      |     |    |        |                 |     |    |
| Blood/Lymph Disorder        | Yes | No | Family | Cancer          | Yes | No |
| Family                      |     |    |        |                 |     |    |
| Diabetes                    | Yes | No | Family | Heart Disease   | Yes | No |
| Family                      |     |    |        |                 |     |    |
| High Blood Pressure         | Yes | No | Family | Lupus           | Yes | No |
| Family                      |     |    |        |                 |     |    |
| Ear, Nose, Throat Condition | Yes | No | Family | Kidney Disease  | Yes | No |
| Gastrointestinal Condition  | Yes | No | Family | Seizures        | Yes | No |
| Family                      |     |    |        |                 |     |    |
| High Cholesterol            | Yes | No | Family | Stroke          | Yes | No |
| Family                      |     |    |        |                 |     |    |
| Neurological Condition      | Yes | No | Family | Skin Condition  | Yes | No |
| Family                      |     |    |        |                 |     |    |
| Anxiety/Depression          | Yes | No | Family | Thyroid Disease | Yes | No |
| Family                      |     |    |        |                 |     |    |

### **Current Medications**

**Current Medications: (Prescription and over the counter medications)**

**Drug**  
**Allergies:**

**Allergies:** \_\_\_\_\_

Medication Name: \_\_\_\_\_ Dosage: \_\_\_\_\_ How Often: \_\_\_\_\_

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Medication Name: \_\_\_\_\_ Dosage: \_\_\_\_\_ How Often: \_\_\_\_\_

**Privacy Practice**

I Acknowledge that I was provided a copy of the Notice of Privacy Practice and that I have read(or had the opportunity to read if I so choose and Understand the Notice

Patient Name: \_\_\_\_\_ Parent or Authorized

Representative \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

**Authorized to Disclose Protected Health Information**

I Voluntarily authorize and request disclosure of all my medical records and other information related to my health care. I hereby give permission for Louisiana Center For Eyes , LLC to request and release my personal information. The Following person(s) or organization(s) are premitted to provide the information to eye and/or systemic health records: Primary Care Doctor: \_\_\_\_\_

Previous Eye M.D. \_\_\_\_\_

Louisiana Center For Eyes, LLC is permitted to receive and use the informaion for diagnosis and treatment of the following patient:

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Signature: \_\_\_\_\_

**Dry Eye Questionaire**

Please answer the following questions by checking the box that represents your answer. Select only one answer per question.

1. Report the type of **Symptoms** you experience and when they occur:

|                                     | At this Vist |    | Past 72 hours |    | Past 3 Months |    |
|-------------------------------------|--------------|----|---------------|----|---------------|----|
| Symptoms                            | Yes          | No | Yes           | No | Yes           | No |
| No                                  |              |    |               |    |               |    |
| Dryness, Grittiness or Scratchiness |              |    |               |    |               |    |
| Soreness or Irritation              |              |    |               |    |               |    |
| Burning or Watering                 |              |    |               |    |               |    |
| Eye Fatigue                         |              |    |               |    |               |    |

2. Report The **Frequency** of your symptoms using the rating list below:

| Symptoms                            | 0 | 1 | 2 | 3 |
|-------------------------------------|---|---|---|---|
| Dryness, Grittiness or Scratchiness |   |   |   |   |
| Soreness or Irritation              |   |   |   |   |
| Burning or Watering                 |   |   |   |   |
| Eye Fatigue                         |   |   |   |   |

0=Never                      1= Sometimes                      2=Often                      3=Constant

3. Report the **Severity** of your symptoms using the rating list below:

| Symptoms                            | 0 | 1 | 2 | 3 | 4 |
|-------------------------------------|---|---|---|---|---|
| Dryness, Grittiness or Scratchiness |   |   |   |   |   |
| Soreness or Irritation              |   |   |   |   |   |
| Burning or Watering                 |   |   |   |   |   |
| Eye Fatigue                         |   |   |   |   |   |

0= No Problems

- 1=Tolerable-not perfect
- 2=Uncomfortable-irritating, but does not interfere with my day
- 3=Bothersome-Irritating and interferes with my day
- 4=Intolerable-unable to perform my daily tasks

4. Do you use eye drops for lubrication? \_\_\_\_ Yes \_\_\_\_ No If yes how often: \_\_\_\_\_

|   | Yes | No |
|---|-----|----|
| Name: _____<br>Date: _____  |     |    |
| <b>Have you, caregiver or anyone in your household have travelled outside the US in the past 2 weeks (14 days) IF YES, WHERE _____</b>  |     |    |
| <b>Have you, caregiver or anyone in your household have travelled outside of Baton Rouge in the past 2 weeks (14 days) IF YES, WHERE _____</b>  |     |    |
| <b>In the past 2 weeks (14 days) have you, caregiver or anyone in your household had contact with any person suspected to have contracted coronavirus (COVID-19)? Including being tested for COVID-19, &amp; being in self isolation for COVID-19</b> |     |    |
| <b>In the past 2 weeks (14 days) have you, caregiver or anyone in your household had contact with any person confirmed to have contracted coronavirus (COVID-19)?</b>   |     |    |
| <b>Have you or caregiver currently been exposed to someone with flu-like symptoms (cough, shortness of breath or fever)</b>   |     |    |
| <b>Have you or Caregiver been hospitalized in the last 14 days, if so for what symptoms _____</b>   |     |    |
| <b>PLEASE CHECK IF YOU OR CAREGIVER ARE HAVING ANY OF THE SYMPTOMS BELOW</b>  |     |    |
| FEVER   |     |    |
| COUGHING  |     |    |
| SORE THROAT   |     |    |
| DIFFICULTY BREATHING, SHORTNESS OF BREATH OR WHEEZING   |     |    |
| MUSCLE ACHES  |     |    |
| STOMACH PAINS   |     |    |
| VOMITING/DIARRHEA   |     |    |
| PINK/RED EYES   |     |    |
| RASH  |     |    |
| FATIGUE OR FEELING UNWELL   |     |    |

## Covid 19 Questionnaire

**By signing below, you certify that the answers above are true. Failure to answer truthfully or withholding information intentionally will lead to immediate dismissal from our practice.**

Patient/Caregiver: \_\_\_\_\_

Date: \_\_\_\_\_